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STRASBURG COMMUNITY LIBRARY INC.

Fiscal Year 2023 Annual Report July 1, 2022—June 30, 2023

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I. Message from the Outgoing President

My term as President of the Strasburg Community Library Inc. ended June 30, 2023. I leave knowing the Library has strong leadership, a clear vision for the future, and a commitment to ensure that the Library is an enduring community treasure and resource.

As the year progressed, Library programs such as Baby Rhyme Time and Pre-School Story Time returned to pre-pandemic participation levels. Patron-initiated programs such as *Knit & Knatter* and *All Booked Up* took root and provided opportunities for the community to meet over special interests. The Library sponsored several enrichment programs including author talks, artist receptions, and was part of the Shenandoah County 250th birthday celebration.

The Library's Executive Committee continued to balance operating expenses with ongoing maintenance of the building. This year's maintenance projects included painting and restoring the King Street façade and porch, replacing a 40-year-old boiler and repointing the 1833 stone foundation.

Leaning into the mission that this is a Library for all the community, the Library won a grant to improve accessibility for patrons and visitors with mobility issues. This was one of two grants awarded to libraries in Virginia. Implementation of the ADA grant started on June 7, 2023, with a community conversation about accessibility. The ADA projects covered by the grant will be completed by May 31, 2024.

I am honored to have served the community of Strasburg as the President of the Executive Committee of the Strasburg Community Library. I am proud of the results from this past year, grateful for the service provided by our volunteers, and excited about the future of the Library and its important place in the Strasburg Community.

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Strasburg Library
Executive
Committee
Fiscal 2023

Til Turner President

Vacant Vice President

Laurel Winkelmann Secretary

Mary Lindert Treasurer

Vacant Ass't Treasurer

Doug Sobers
At Large Member
(Building & Maintenance)

Amy Jett Library Operation Manager, non-voting member

II. Mission and Focus

The mission of the Strasburg Community Library is to be a well-run, friendly small-town library that encourages literacy, promotes lifelong learning, and strengthens the community of Strasburg and surrounding areas.

In 1959, the Strasburg Business Women's Club opened the Strasburg Community Library, the first public library in Shenandoah County. Sixty-four years later, the Strasburg Community Library continues to provide the community with professional library services with small-town friendliness.

The Strasburg Community Library Inc. is an independent 501(c)(3) non-profit corporation. The Town of Strasburg generously supports the activities of the Library with an annual grant. The Strasburg Community Library collaborates with the Shenandoah County Library system under a memorandum of understanding, allowing it to offer resources to the community far exceeding what it could provide on its own.

In conjunction with the Shenandoah County Library system, the Strasburg Community Library provides the community with free access to:

- A large collection of adult, young adult and juvenile fiction and nonfiction in print, electronic, and audio formats;
- Research and current event databases;
- The Internet and computer lab; and
- Microsoft Office and other productivity and education software.

In addition, the Strasburg Community Library:



- Hosts free programs for enrichment in the arts, literature, culture, science and other areas;
- Conducts baby and toddler and pre-school story times to develop a love of reading and learning;
- Organizes the Summer Reading Program for children and teens to encourage continued interest in reading and learning;
- Provides the community convenient access to business machines for a nominal charge.

III. Year in Review

A. Operations

The Strasburg Community Library ("Library") served over 11,000 patrons and visitors in fiscal

2023, a growth of almost 20 percent from fiscal 2022. Patrons checked out or renewed over 17,000 print books, CDs and DVDs and requested over 3,000 circulating items from other libraries in the Shenandoah County System which were delivered to Strasburg for local pickup. These circulation numbers do not capture the use of digital ebooks, audiobooks, magazines and newspapers by patrons who consider Strasburg their "home" library.

A library is more than books and is as important to a community as a post office. The table below summarizes the program offerings and attendance in fiscal 2023 compared to the prior year.

	Fiscal 2022	Fiscal 2023	+/- Change	% Change
Visitors	9,551	11,393	1,842	19.3%
Computer Lab Use	1,134	870	(264)	-23.3%
Number of Preschool Programs	62	102	40	64.5%
Total Attendance, Preschool Programs	766	1,440	674	88.0%
Number of Adult Programs	9	37	28	311.1%
Total Attendance, Adult Programs	197	443	246	124.9%
Number of Grade School (K-5) Programs	12	14	2	16.7%
Total Attendance, Grade School (K-5) Programs	159	165	6	3.8%
Number of Young Adult (12-18) Programs	2	2	-	0.0%
Total Attendance, Young Adult (12-18) Programs	57	11	(46)	-80.7%

Highlights include:

- Attendance at weekly preschool programs grew by over 60 percent. Participants often stay to socialize and play in the "board" room.
- Artist receptions and author talks continue to be popular enrichment programs for adults.
- Adult special interest groups such as Knit & Knatter or All Booked
 Up met regularly and answered a need to build community while
 engaging in hobbies.
- The digital divide remains in Strasburg. Fifteen percent of Strasburg households do not have a computer and about 25% do not have access to broadband internet. Free access to the computer lab and internet and a printer for a nominal fee helps bridge the digital divide, regardless of whether someone has a library card.



 Participation in programs for grade schoolers also grew reflecting the popularity of the Summer Reading Program. The Library continues to experiment with formats and times for programs for children and teenagers and will be seeking community opinions through a Community Needs Assessment survey in fiscal 2024.

B. Building and Maintenance

The Library merges a historic residence with an addition built in 2002. The historic section of the house reflects the charm and hospitality of bygone days. The addition doubled the size of the Library and added library-like space.



Access Independence Visit

Maintenance projects completed in fiscal 2023 included painting the King Street side and front porch, repointing the stone and rubble foundation under the historic house and replacing the 40-year-old boiler. Grants from the Shenandoah Community Foundation and the Shenandoah County Library supported the King Street painting project. A grant from the Shenandoah County Library Foundation covered the cost of replacing the boiler.

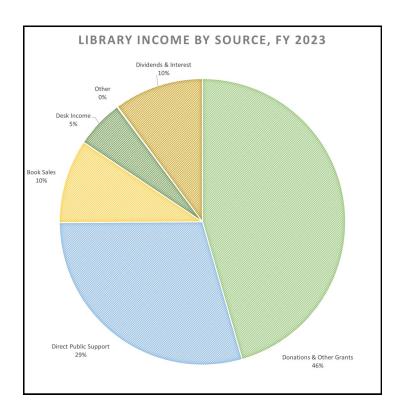
The Library will improve its accessibility for visitors and patrons with mobility issues, thanks to a grant under the *Libraries Trans*-

forming Communities program administered by the American Library Association. Implementation of this grant started with a community conversation in June and will be completed in fiscal 2024

IV. Financial Results

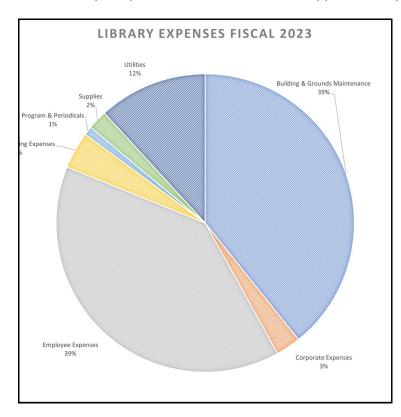
A. Income

The Library raised \$61,000 in fiscal 2023 to help cover its operating and maintenance expenses. Thanks to the Town of Strasburg for direct public support which made up 29 percent of the Library's income. Thanks also to the Shenandoah County Library Foundation, Shentel and over seventy donors who showed their support with their grants and gifts which accounted for 46 percent of the Library's income. The Library generated 25 percent of its income through its book sales, returns on its savings, and "desk" income - fines and the nominal fees charged for printing, copying and faxing.



B. Expenses

The Library's expenses for fiscal 2023 were approximately \$68,000, leaving the Library with a



loss of approximately \$6,500. Employee expenses, building and ground maintenance and utilities made up 90 percent of the Library's expenses.

The loss is primarily attributable to increased energy costs, the unexpected but necessary repointing of the foundation under the historic house to prevent further deterioration of the mortar, and a shortfall in income from book sales.

Going forward, the Library has reviewed and updated its pricing and sales options for its book sales. The Library has also committed to undertaking priority

capital improvements of the building in conjunction with an identified source of funds.

V. Looking Forward

The Library starts fiscal 2024 with strong leadership and a full complement of officers on the Executive Committee. New President Laurel Winkelmann will be joined by Debbie Martin, Vice President; Renee Downing, Secretary; Mary Lindert, Treasurer; Donna Peterson, Assistant Treasurer; and Doug Sobers, Building and Maintenance member at large. These dedicated volunteers join Amy Jett, Operation Manager and non-voting member, to guide the growth of the Library, to fulfill the Library's mission and to make financially sound decisions to ensure the future of the Library as a resource for the Town of Strasburg and surrounding areas.

Other projects include building a larger cadre of volunteers, issuing a Community Needs Survey as input to the Library's next 5-year plan, implementing the ADA Accessibility grant, and developing a long-range plan for supporting legacy donors.

VI. Partnerships & Support

The Library's participation in the Shenandoah County Library system provides extensive resources to Strasburg and the surrounding areas. Further, the Strasburg Community Library relies on its volunteers, generous contributions from the community and book sales from its Book Sales Room to meet its mission to be a well-run, friendly small-town library.

A. Partner in Shenandoah County Library System

The Shenandoah County Library is a valuable partner to the Strasburg Library. The County Library system contributes to program expenses, purchases print books, eBooks and audiobooks and provides other resources such as the computer lab — all available for free in Strasburg. The Strasburg Community Library is linked electronically to all Shenandoah County Library locations. The twice-weekly courier provides users of the Strasburg Community Library with books for pickup in Strasburg from any library in the Shenandoah County Library system.

The Shenandoah County Library System also assigns to Strasburg two part-time circulation assistants who provide professional library expertise.

B. Other Community Collaborations

Community collaborations allow the Library to offer special programs to the community. The Library thanks each partner for their contribution to the Library and their positive impact on enriching the Strasburg community.

Artist Receptions

Nancy Kibler Rabe
Dr. William Wade's Early Shenandoah County Art Exhibit
George Hoffman
Laura Ellen Wade presented Tasha Tudor's Christmas
Suzanne Arthur
Laura Hepler



Photographer George Hoffman Reception

Author Talks

Yin Leong, author of the Geomancer Apprentice series Charlie the Dog Kathy Kehoe, *Images of Strasburg* Keshia Willi, *Fire Tales*



Local Artist Laura Hepler Reception

Other Special Programs

Talewise Theater: Pirates Lost at Sea

Walter Garcia – Spanish class for 6- to 12-year-olds

Seven Bends State Park

Friends of the North Fork of the Shenandoah River

Dolly Parton Imagination Library

Shenandoah County 250th Anniversary Celebration

Tech Programs including Words in Your Ear and

eBooks Anytime

Native American Stories at Strasburg Museum's Chil-

dren's Day

Visit with Mrs. Claus

Vintage in the Valley Programs as part of Strasburg's

Vintage in the Valley Days

Cinco de Mayo poster contest sponsored by Walter

Garcia

Trivia Contests at Box Office Brewery

Seed Exchange and Talk with Kerry Higdon



Summer Reading Program with Furry Friends

Harry Potter Trivia Contest Furry Friends and Humane Society Wildlife artist Cindy Kreiman

C. Volunteers

Last year, volunteers donated 3,536 hours to work at the circulation desk, answer computer questions, offer book recommendations, organize the Book Sale Room, and lead preschool and toddler story times. The Strasburg Community Library runs on volunteer power. The Library's ability to provide well-run, friendly library services to Strasburg is a direct result of the hours donated by these dedicated volunteers. The Library couldn't do it without you!

Morgan Altizer Tracy Gallo Savannah Pearson Donna Bollhoefer Suzanne Glover Donna Peterson C.J. Borden Mary Redmon Leigh Henry Mary Chrisinger Dorothy Hintz Kathi Shull **Judy Crawford** Mary Hitchings **Charlene Smedley** Don Crigler Elizabeth Kepler **Doug Sobers** Gail Crigler Til Turner Mary Lindert **Rusty Dodd** Helen White Glenna Loving Renee Downing Debbie Martin Mallory Willet Kathy Doyle Shana Mendelson Monica Williams Max Fairman Cheryl Metz Laurie Winkelmann

Sue Foster

High School Interns:

Ella Doyle Anya Fuller Jazmine Myers Keira Welch

D. In-Kind Giving

In-kind contributions are donations of goods, services or products by local businesses, organizations or individuals. The Library thanks the following contributors for their support of the Library.

Bill and Lorna Parsons

Suzanne Arthur Susie Robinson Box Office Brewery Terry Ryman

Jeremy Busse Steve and Kate Schindler

Craig Ernst of Renaissance Wood Summer Reading Program Support including:

Estate of Gloria Stickley Chick-Fil-A

Bob Flanagan, CPA Massanutten Eagles (Teen Gift Cards)

Fox's Pizza Town of Strasburg

Leigh Henry Volunteers of the Library for prize baskets

E. Organizational Donors

The Library relies on the financial support of organizations that recognize the positive contribution the Library makes to the community. The Library is thankful for the operational support provided by these organizations.

Amazon Smile Shenandoah County Library

Box Office Brewery Shenandoah County Library Foundation

Lion's Club of Strasburg Shentel

Massanutten Eagles Aerie #4186 Town of Strasburg

St. Paul's Lutheran Church Child Care Center Winkelmann & Associates

F. Individual Donors

Generous individuals demonstrated their commitment to the Library through financial giving. Their gifts, no matter how big or small, help keep the lights on. The Library deeply appreciates their support and generosity.

John and Barbara AdamsonGail CriglerLaura HeplerSuzanne ArthurKathryn DoyleBrenda HisermanDoris BakerRobert L. Funk IIISusan Howard

Donna Bollhoefer Patia Gillespie Wayne & Margaret Ireson
C.J. Borden Lonnie and Terry Goad Jack and Dorothy Jenkins

Judy Crawford Gerald and Jane Goechenhour W. Daniel Kitzmiller

Individual Donors, continued

Thomas Knowles	Daisie Oden	Mary (Peggy) Simon
Jill Kupeski	Donna Peterson	Charlene Smedley
Mary Lindert	Nancy Rabe	Karen Staudinger
Glenna Loving	Judianne Rinker	Carla Wallen
Deborah Martin	Sherry Ritenour	Linda Williams
Diane Morrissey	Kenneth Sheck	Steven Williams
Sam Muscaro	Raymond and Linda Sibert	Laurel Winkelmann

G. Gifts Made in Memory of:

Throughout the year, generous donors have made gifts to the Library in memory of a loved one. These gifts recognize the special place that the Library had in the loved one's life.

Juanita Artz	Glenna Loving	Jack and Liz Schillinger
Diane Fulton	Virginia Aliotti	Mary Redmon
Robert Baker	Donna Bollhoefer	Robert F. Smith
Richard and Laura	C.J. Borden	Robert L. Funk III
Ryan	Lonnie and Terry Goad	Robert P. Taff
Anne Barr	Jeffrey Padgett	Robert L. Funk III
Robert L. Funk III	Jodie Hovermale	
	Richard and Laura Ryan	

H. Gifts Made in Honor of:

Sometimes, the best gift is a donation to honor a special someone who cherishes the Library. The following exemplifies gifts in honor of that special person.

C.J. Borden

Elizabeth (Ashley) Williams